



Overall Conference Evaluations

Questions with ratings 1 - 5 (5 being the highest)	
Question 1	The educational content, program descriptions and objectives were consistent with marketing materials. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.76"/>
Question 2	The conference brochure and registration form were made easy to follow. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.80"/>
Question 3	The length of the program was appropriate. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.73"/>
Question 4	My registration was handled efficiently. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.82"/>
Question 5	My on-site registration (name badge and material pick-up) was handled efficiently. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.83"/>
Question 6	I had ample opportunity to network with my peers. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.66"/>
Question 7	I would recommend this conference to my peers. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.82"/>
Question 8	The exhibits were applicable to my work setting. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.77"/>
Question 9	There was adequate time allocated for viewing exhibits. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.72"/>
Question 10	The program was relevant to my practice/profession, and my knowledge and skills were updated. # Responses <input type="text" value="233"/> Avg Score <input type="text" value="4.82"/>

Questions with choice answers

Question 11 How did you hear about the SER WOCN Conference?

Email	<input type="text" value="68"/>
Employer	<input type="text" value="2"/>
Friend	<input type="text" value="46"/>
RegBrochure	<input type="text" value="76"/>
Other	<input type="text" value="41"/>

Question 13 I would like to see more Non-CE symposia.

Yes	<input type="text" value="37"/>	No	<input type="text" value="195"/>
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Question 14 Who is assuming responsibility for the REGISTRATION FEES of this conference?

Employer / Bus	<input type="text" value="111"/>
Grant-Scholar	<input type="text" value="8"/>
Self	<input type="text" value="94"/>
Shared	<input type="text" value="3"/>
Other	<input type="text" value="16"/>

Question 15 Who is assuming responsibility for the TRAVEL costs of this conference?

Employer / Bus	<input type="text" value="82"/>
Grant-Scholar	<input type="text" value="4"/>
Self	<input type="text" value="119"/>
Shared	<input type="text" value="12"/>
Other	<input type="text" value="15"/>

Question 16 Will you be attending the 2014 Conference to be held in Montgomery, AL?

Yes	<input type="text" value="83"/>	No	<input type="text" value="37"/>	not Sure	<input type="text" value="112"/>
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Question 17 If no, what is the biggest obstacle keeping you from attending?

Employer	<input type="text" value="11"/>
Expenses	<input type="text" value="68"/>
Not Every Year	<input type="text" value="8"/>
Work Coverage	<input type="text" value="29"/>
Other	<input type="text" value="26"/>
NoSelection	<input type="text" value="89"/>

Question 18 Which clinical practice setting would you like to see more sessions on? (Please choose one)

Acute Care	<input type="text" value="56"/>
Home Health	<input type="text" value="38"/>
Long Term	<input type="text" value="20"/>
Outpatient	<input type="text" value="46"/>
Ok As Is	<input type="text" value="72"/>

Question 21 Pre-Conference - Would you be more likely to attend Thursday or Sunday

Thursday Sunday

Question 22 To keep your conference costs at a minimum in 2015 – Orlando, Florida would you attend conference if it were held August 26th to August 30th?

Yes No

Questions With Text Answers

Question 12 What aspect of the exhibit hall program would you like to see changed?

- Make womens restrooms more available. Some restrooms were roped off. Unfair to a conference that is mostly females.
- nothing
- A list of the products the companies are featuring included.
- none
- Water provided to attendees, no charge. More exhibitors
- none
- None
- None
- none
- It was very educational.
- The exhibits were fantastic, but there was so many. I wish the exhibits had been available Wednesday night also
- None
- nothing at present. Thought it was well nicely done with lots of vendors present and good variety.
- it was great as is
- nothing I thought it was good.
- No recommendations.
- I really liked the set up and spaced out area.
- The exhibitors had more room than last year in Savannah. I think it was well arranged.
- closer to registration area. too far, felt a bit disconnected
- was a great turn out but hard to see them all in time allotted.

Allow for more seating/tables when food is served. Spread food/drinks throughout exhibit hall.

nothing it was excellent

I thought it was organized well.

it was just fine

need seats and table tops to eat lunch

tables to allow for participants to eat lunch in the exhibit hall.

only attended Saturday's session-did not get a chance to view exhibit hall

None

None

I thought it was set up well

more time to view

I am not sure that anything needs to be changed--enjoyed having a large enough area--was not cramped

wish that the posters and vendors were available on Saturday as well.

Nothing really. It was pretty cold in the ballroom most of the time, but that was probably a good thing as an afterthought to keep us awake.

no recommendations

None....I thought it was set up great.

The setup of this year's hall was very good. However, I think the silent auction did better when it was up front.

Make awards banquet during lunch. Need some type of entertainment during conference.

I think it was fine as it was

I like the exhibit hall program as it was done this year. very good

I loved that it was so spread out. In the past, you could barely move because the room was so small.

well organized and laid out, thank you.

need places to eat, or provide only finger food

Adding a Brochure map. It helps to know where a specific exhibitor is stationed.

ok no issues maybe work on different lunch choices baked potato bar cold tuna i was afraid to eat

None

vendors not leaving early (before the end of the exhibit time) on the last day

Place to sit down to talk, eat lunch.

MORE TIME B/W CLASSES AND CLEAR UNDERSTANDING OF SIGN UP FOR DINNERS AND LUNCHESES. LOCAL A+ (HOME!)

The exhibit hall program was very nice. I would not change the program.

Nothing.

no suggestions , thought it was great

nothing

none

no recommendations

It was great.

I thought it was fine, no changes needed

some place to sit while eating box lunch

it was fine

REMOVE SILENT AUCTION AND POSSIBLE FOOD TO AVOID COMPETING WITH THE VENDORS

It was fine for me.

none

none

carpet on the floors and tables for attendees to stay in the exhibit hall for the boxed lunch

none, it was perfect, great mix of vendors, good flow, lots of time to visit each vendor

Overall good set up

no recommendations

no recommendations

More time, closer to the speakers

None; liked that all exhibitors were in same room.

I could not identify any necessary changes needed at this time.

was fine

No comment

I wouldn't change anything

Much larger area to view exhibits and move around with the representatives and attendees.

none

I thought the exhibit hall met my needs and exposed my to new products. I appreciate the effort and expense the exhibitors put forth. I enjoyed every contribution including the wonderful food.

Hall is always cold, like they all are, otherwise excellent.

open on the last day of the conference. silent auction should run up to the last day of conference

No changes needed

nothing

nothing

open on Saturdays at least 1/2 day

maybe they stay around a little longer

More samples from exhibitors, I'm a new WOCN and would love to try out dressings

Can't think of a thing!!!

Big screen closer to center of hall - Coffee! - Less walking.

more time

none

this was my first conference; no real suggestions; worked great for me

I thought the exhibit hall was excellent

nothing....

more seating areas

Better food

maybe acquire some new technology as far as wound care or new and upcoming ostomy technology.

it was nice to have room and to be able to spend time without feeling crowded

easier way to be checked off my vendors when busy and group is listening it was difficult sign

slightly longer hours

i liked the checklist for exhibitors to check off after providing product explanations, please continue

Too big

More but shorter exhibit hall sessions

none-exhibits and vendors were interesting and full of exciting new products

nothing

Nothing

Nothing

Please list alphabetically the attendee sheet up and down rather than sideways.

Increased temp!

More organized silent auction. Very chaotic at the end when trying to pay

remind us to have cash for drinks ;) people don't keep cash around these days.

It was hot in there with that many people, didn't like paying \$3.50 for bottled water.

none, time was adequate

The only suggestion for change - the posters should have been around by the ballrooms. Much too separated, not convenient at all to browse, look at and appreciate.

I thought it was great!

Temperature, bathrooms too far from conference room.

Silent auction was chaotic.

very well displayed

more space for eating could encourage more time with vendors

I think it went well

Better display of poster presentation as these are our people and research in our area.

nothing

All was excellent

Friday lunch time was a bit long. Otherwise it was great.

I thought the exhibit hall was good and have no suggestions for changes

The Circaid and Nu-Hope reps were not present when I visited their booths...frustrating...

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Question 19 What new topics would you like to see presented in the future?

More on ostomy care innovations

lymphedema mgmt

Pharmacy, incontinence especially urinary

Fistulas

none

Ostomy care for neonates/pediatrics

more on different wounds and care

Pressure ulcers

My present setting is hospice. some of the worst wounds I have ever treated has been in hospice Would like to do research on this.

Don't know of any.

Contact casting for Charcot Foot

Short gut syndrome, managing the high output ileostomy

Intertrigo dermatitis; incontinent associated dermatitis; moisture associated incontinence dermatitis; friction vs. shearing forces; PGP

lymphadema, new trends in wound care

We are going to need to keep in step with new regulations every year.

Sickle Cell ulcers

fistula management

Coordination of care b/t settings,importance of communication of PU stages d/t OASIS, SNF doc/reimb

sharp debridement

was well covered

factors affecting wound healing

coding/reimbursement as changes are occurring more frequently

More Dermatological Issues.

REHABILITATION, did not even gives option above!

cancerous tumors

pressure ulcer litigation; MASD v. pressure; DTI; transitioning patients from setting to setting

Fistula closure with Fibrin glue. Difficult pouching care with ostomies and fistulas.

cannot think of anything

Review of some labs, and how they are pertinent to wound care.

dx and tx of osteo

I think the variation of topics presented is great

more on CMA

Nothing in particular. I appreciated the variety.

NPWT

Bioburden, teaching techniques for difficult patients (blind, deaf, mentally handicapped, etc.)

Changing role with Obamacare and expected change in WOC practice; dealing with stress of multiple demands on role; When is antibacterial dressing really needed; standards and/or research when/what more expensive modalities are worth money; pressure ulce

Lymphedema, ostomy and urology. Wounds due to trauma.

More dermatological conditions.

Issues of patient compliance and the legal issues that need to be covered, tricks and techniques

patient panels

more continence how it applies to the WOC not doing continence

nutrition for wound healing

sharp debridement

Palliative care

DISCUSSION ON STANDARDS OF PRACTICE VS EVIDENCE BASED VS ON JOB PRACTICES SEEN THAT WORK.

A,B,C,s on how to create a PPT presentation.

plastics/ skin flaps

more vascular and limb preservation

"Skin substitutes" proper workup before selection/application.

Surprise me!

HBO and wound healing

more on the ostomy nightmare

continence

continence

no suggestions

more ostomy

other Dermatology issues and more wounds with creative wound treatment options

The use of advanced modalities maybe by a panel using case studies

c diff, implantable healing devices, genetics/genomics

no recommendations

no recommendations

Wound photography, Private practice, Foot and nail care

How to cross barriers I am finding in getting home health agencies to see the value of WOCN

Pediatric population with pressure ulcers to include pressure redistribution surfaces and treatment

?

the different synthetic grafts available and the differences

No comment

CHG baths in the ICU; Something humorous to start off the long day of education sessions

Pressure ulcers, infections and infection treatment. fistula management

More about Robotics

vascular and limb preservation

I would like to see what products the wound nurse would chose and why; I would also like to see them do the sterile dressing from set up to finish to met JACO/State requirements on all wound types.

Mist Therapy for DTI. Anything Tod Brindle!

ec fistula management

Need for compression in venous stasis and lack of education by many physicians

Long term acute care challenges

none

continue with a legality of WOC nursing session, Documentation, depositions, subpoenas and going to court /preparations etc.

great topics!

Calciphylaxis

Hyperbaric medicine

Cost effective dressings with naming specifics, keep up with productivity, and CEUs for CFCN

use of technology

Update on how the new Healthcare Bill will effect our practice.

more T Brindles challenging the staging system-- derm, lecture excellent, ACA & new implications

Legislative updates, bills that impact nursing and/or our patient population

no suggestions

would like more on ostomy

More on professional practice

G-tube/ general tube management

reimbursement review

How new healthcare is affecting woc practice in all settings as well as patients.

I think the legal topic as very interesting and needs more time.

prevention programs

Legal issues and documentation is good to have again

Productivity measures--a case study on how to build a WOC team and justify it in the organization.

More ostomy, working with MD's

more on legal nursing; have panel with ostomates to tell us their learning needs; colostomy irrigation

Reimbursement

Case studies.

Leadership/Management

I would like to see more session for home WOCN's. The one problem I run into is managing ileostomy

do not know of any now

arterial ulcers and venous ulcers and understanding ABI etcl, vascular procedures, lymphedema

Dermatology

hernias/support and repair

Poster presentations were good

Transition from hospital to home care. Home health care is missing in general.

ethical, legal, hospice/end of life, wound assessment documentation, photograpyy programs

More interactive case studies.

More on the matrix wound care products.

More on continence for re certification purposes

Missed the difficult case studies with resolutions presented . Photography documentation of wounds

biologics
management of fistulas
Opportunities for diagnostic coding
none
new technology
more on prevention
Management of infected pressure ulcers
Vac technique on perineal wounds and difficult wounds
Homeopathic wound care options
The future of AP nurses.... qualifications, roles, salaries.
Other opportunities for retiring WOCN nurses
Cancer related skin care. Dealing w/Challenges in patient education- language,reading,culture,etc.
Incorporation of algorithms in practice
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Question 20 What new topics would you like to see presented in the future at PRE-CONFERENCE?

debridement
incontinence, review for recertification
ways to troubleshoot wound care
Continue with hand on sessions
none
more of what was offered, I didn't get to go and I heard it was awesome.
Don't know of any.
WTA program
fistula management
How different settings are req'ed to doc/how this impacts reimbursement. OASIS/SNF doc vs acute
How to influence state officials/lobbyists for Medicaid reform.
VAC/negative pressure certification
Nail care, foot care.
conservative sharp debridement

tubes and drains

?

cannot think of anything

????

no preference

Compression/ ABI leg wrap; fistula management

none

layered leg wraps are needed they are very much practice biggies and are dependant on staff experience

debridment course

urodynamics

unknown

HOW TO Build a WOC practice, publishing, conducting a study.

WTA was great! More updates would be fine!

plastics/ skin flaps

none

None. Good mix

foot care

board reveiw

COMPLEX POUCHING

no suggestions

maybe a focus on LE compression such as multilayer wraps

debriding

no recommendations

no recommendations

not sure

foot & nail care

No comment

Certification reviews

Preconference networking might be considered rather than education, hospitals groups, LTC groups, and home care groups could get together for discussions.

none

none

Sterile dressing changes from beginning to end on all wound types to met JACO/State guidelines

debridement options

Conservative sharps debridement

none

unsure

WOCN program development, PGP program run through

Patient/family/health worker education

psychological impact of having a stoma and how WOC Nurses can help with coping

No suggestions

PGP

coding review...reimbursement basics

not sure

Since out-patient care is the where we may see expansion - perhaps something on that

none

Like for NuHope to do another pre conference

Pouching and vac techniques for the fistula in a wound with and without a pseudostoma.

sharp debridement&compression wraps fro proof of competence for new nurses

compression wraps Nu-Hope labs

not sure at this time.

How to set up a private practice and dealing with the state boards in doing so

contact casting; repeat abi and compression figure eight wrap evaluation of toe pressures-urodyn

dressing categories purposes and reviews

i think a class on documentation would be well attended.

none

debridement workshop

Review

More on foot care

More litigation, specifics on charting the 'necessary' elements

none

Labs and values for atypical wounds- Kirsner Effects of co-morbid conditions on wound healing-Ruotsi

Not sure the pre-conference is necessary, limited on travel time and more time needed on topics

New hope presentation for poaching and fistula mgmt

litigation review techniques

WTA again, I think

?

80

Question 23 The conference could be improved by:

interactive

put a spot on website for people who are looking for roomies I liked the WOC's/physicians co-presenting. It was great using "local talent" for so many of the presentations...& to see new faces

The a/c was way too cold. I felt everything else was great!

no changes

Having more free time to visit the city where conference is held.

This conference was less "wow". The Charleston group was less friendly and there could have been more in the presenter line. Overall less in conferences I have attended.

It was wonderful!

More time to network

Offering WOCN deep discounts to assist in whatever way you needed them to help with the conference. Offering a class or two about hospice wounds, they are very unique in treatment. For me there was no time to see Charleston and I really wanted to. May

It was great as it was!

Nothing. GREAT WORK BY EVERYONE!!!! Web access is great!!

walk to far between hotel and ballroom. not enough bathrooms in close proximity to ballrooms. no drink available in convention center except water without walking a great distance. Drinks s at breaks

better temperature control- it was freezing. Budget or ask for sponsors for refreshments. I could not believe there was no coffee or tea available outside the rooms or even nearby in the building.

One of the best conferences that I have attended.

more communication regarding changes in slide presentation, and if changes in presentations are made. coffee would be nice

Audio could have been better in some sessions. Overall, very well done.

coffee and drinks outside of conference area

Because of personal commitments, I could not attend all activities of this conference, but from what others have said, it was very well organized.

was great

Try to hold conferences in venues where city and sites can be enjoyed without having to travel from outside of city. i.e. Savannah, Chattanooga

This conference was excellent. My only complaint is the temperture in the Ballroom was very cold.

More networking sessions, state meetings, emphasis on continuity of care. Wound care forms, documentation, order sets or protocol formation for standardization
coffe and tea more available.
Being downtown in charleston
Better signage to the meeting rooms. Provide coffee at morning breaks.
cannot think of anything
I prefer the old paper Evaluations. Unless you bring your computer to conference you have to take time out to do all of your evals. It's much more convenient to do this during the conference.
Refreshments offered during the conference. Set them on tables as not to disturb the speakers. Caffeine is a must with a day of learning! Also, the temperature of the room...too cold!
no improvement needed
More available rooms on site; easier bathroom access & more bathroom availability, especially after late-night dinners
Nothing in particular.
Don't spread everything out so much as it was this year. As a group, we are older and some of us have diffculting walking distances. It was too much walking between exhibits and general sessions.
A great conference by amazing leaders! The SER rules!
Do not like Friday evening to be just awards banquet, need some entertainment which could be provided by vendors and would give WOCNs time to network.
I thought it was good
doing every thing done at charleston. I've been to many conf- woc national , ser, and other groups. ser is tops for not wasting my time, packing the most in a short, conviently set up package. SER you are the experts!
event with family or guests to attend
The lunch breaks were too long. Would have rather finished earlier in the afternoon than having 2 hour breaks.
South Carolina did an awesome job!
Great conference. Varied topics and lecturers. Good mix.
Coffee/drinks was offered the last day of the conference. Not sure why it was not added during the conference. Snacks would have been nice.
This was an excellent conference no improvements needed
Nothing, other than not so cold. Many of us were freezing in the area where I sat.
It was a great conference
If at all possible locate the conference close to the attractions of the locale where it is held. Nice to be able to see things in the evening after conference.
IT WOULD HAVE BEEN NICE TO HAVE MORE SUPPORT FOR THE NEW WOCN NURSES, I ATTEMPTED TO REACH OUT TO MANY WOCN WITH LITTLE RECIPROCATON OR GUIDANCE. I THINK EVERYONE STAYED WITH THEIR OWN COLLEAGUES.
sc did not show town: plan anything: shortened program same money. people not friendly same topics would not return to sc for this conference
Need coffee/cookie for afternoons-tp help with the afternoon slump
Not sure ! The conference was very informative and I was very glad I attended. I learned a lot!
FANTASTIC conference. Thank you Trudy - Conference Director
not over 8 hours in a day
Not keeping the room so cold. Very uncomfortable
conference cost is too costly for the WOCN who has to pay with no assistance too much walking from hotel to classes

location should have been in downtown Charleston
No suggestions. The planning committee and all of those individuals who worked to execute this program flawlessly should be greatly applauded. Everything was done in excellence and I'm honored I was able to attend.
ceu's for the extra symposia
the conference what very good. Was disappointed with some of the hotel problems, breakfast with KCI was cold, unappetizing, No place to sit and eat box lunch for exhibit, no luggage carts available on check in or check out.
Topics that have not been done in the past; more new topics; up and coming products, procedures etc
DECREASE LENGTH OF DAY SO LESS STRESSFUL FOR ATTENDEES
no suggestions
There was no place to purchase refreshments or snacks at the facility.
not freezing us to death!
Incorporating lunch with the business meeting; I think more would attend the business meeting
having tea/coffee service in the afternoon . . . I know it is expensive but even having access to hot water for tea would be great; this conference was exceptionally well done; kudos to the committe
Nothing I could see. This is my first SE conference as I live in New England and was here for a vacation and had the opportunity to fit this in. Your SER conference planning committee did a stellar job and I will share this as a option to my colleagues
no recommendations
no recommendations
It was great
Loved it all; including the city!
I like the conference ending on a Saturday which allowed for early travel Sunday morning or travel late Saturday evening. Continue with the awards banquet focusing on honorees.
Special thanks to Patty, SER WOCN Board Members, and the South Carolina WOC Nurses for an Excellent Conference!! Well-organized and uplifting! On behalf of Southwest Technologies -- thank you!!
?
more coffee available
NO comment
1. Monitor the temperature better in the meeting hall. It was frigid which made it difficult to concentrate on the speaker. 2. Offer coffee break on site like was done on Sat. AM
Location should have been in downtown charleston
The 2013 conference was one of the best I have attended. I did miss the Sunday morning sessions.
We need a free evening
the sound system was not adequate in SC; but I loved the speakers and so admire all of you; thank you for allowing a nonmember to rub shoulders with the stars of WOCN--I so appreciate the education and the effort it takes to put such a large program on.
decreased registration fees
the Charleston venue was very nice but too far away from siteseeing. Didn't feel like I was in Charleston at all. Could have been anywhere.
It was wonderful
nothing
need a free evening. The Great Comebacks room was freezing cold and unbearable. Management was asked several times to make it warmer but said the room was on 74 already. Must have been 74 below zero.

I felt it was very good. I liked that all of the programs were in the same room and at the end of the hall. Allowed for less noise, disruptions.
Thank you

Changing instructors up more

Had to wait for approval from employer before booking a room and none were left. So more and longer room availability at host hotel. More coffee between morning sessions.

more bathroom breaks

Location of conference and hotel accommodations.

Having theme night and letting attendees know, Ex "Let's do the Charleston" but only those who lived in area wore roaring 20's dress, felt excluded. Have a roommate sharing venue/website

No changes, economical and usually very educational

great conference; seemed very organized and flowed well

Conference was FABULOUS!

Thanks to all the Committees that made the conference a huge success....

Loved change in conference with Sunday as travel/free day!!!!

Better assortment of snacks/drinks climate control seemed really rushed, Thurs/fri/sat packed tight

it was great - the walking gave me my workout daily

having where you can purchase or have drinks available.

I liked that conference ended on Saturday

??

making room tempt less cold for attendees

I thought it was great!

Coffee, snacks at breaks

Coffee. Everything else was excellent.

The conference room was cold.

no improvement-except warmer rooms, louder microphones, occasionally a more enthusiastic speaker

shortening the amount of lectures during the days, we pay a lot of money to go to the conference and would like to see the towns we visit - or shortening some of the days lecture for eg. one full days

The conference was great and nothing needs to be changed.

Shorten time for awards banquet

not wocn fault but the facilities AV guy could have tweaked each speaker's microphone...some presenters were difficult to hear.

Nothing!

I just want to say the conference was so much more than what I expected. Thank you guys for doing such a great job.

Nothing this was the best one I ever attended

I wished the conference sessions would have been closer to the hotel if possible- themed banquet- advertise dress for it- the symposiums- if sign up for needs to attend it. I felt bad for Shire-

for #22 - isn't end of August a holiday? Would rather spend that with family.

No so rigid scheduling of exhibit move in and decorating.

position the posters near the ballrooms so all can really enjoy and talk about (that's were we all were!).Back around by the registration was just too far!!

Only recommendation: position the posters near the ballrooms so all can really enjoy and talk about (that's were we all were!).Back around by the registration was just too far!!

more on prevention

Loved it!!

Finish earlier then have exhibits instead of a long lunch break.

Have a cash bar at banquet. Don't have planned events both nights. If vendors want to take customers out then decisions have to be made, and understand this was an issue. Perhaps Great Comebacks (which is valuable) could be a luncheon or a session?

Entertainment at Awards Banquet

would have preferred to be closer to local attractions

It was annoying to have presentation that did not match slides. It is a distraction to have to scramble to write whole notes instead reference a slide

Meeting rooms were too cold,had very poor acoustics and sound equipment. Housekeeping staff very lack in proving water. SER WOCN staff should have been more proactive in monitoring rooms.

Great format, keep it up

Nothing - it was a great conference. Made me feel okay about missing national WOCN this year.

Larger font in the down loading of sessions. Coffee availability in morning and afternoon. More time available for speaker questions. Cheaper room rates at the hotel (below \$100 per night)

129